

Comparison Summary of Comcast and Proposed Qwest Cable Services Franchises
Prepared: July 17, 2007

Franchise Area	COMCAST	QWEST (Proposed)
Franchise Term	<p>East Portland Effective Date: Feb. 2, 1997 Expiration Date: Dec. 31, 2010</p> <p>West Portland Effective Date: July 7, 1998 Original Expiration Date: Dec. 31, 2007; Extended to: Dec. 31, 2010 (see below)</p>	<p>Effective Date: Jan. 1, 2008 or 60 days after the passage of Franchise by the Portland City Council Expiration Date: Dec. 31, 2013; Extension possible (see below)</p>
Term Extensions	<p>East Portland: none.</p> <p>West Portland: (Section 1.3) Three year extension if Comcast met performance requirements under Franchise obligations (see above).</p>	<p>(Section 1.2 & 1.3) Franchise may be extended <u>an additional two years</u> to Dec. 31, 2015, if, at the end of the third year, or by Dec. 31, 2010, Qwest offers cable services to 20% or more of the homes in the city of Portland; and <u>an additional three years</u> to Dec. 31, 2018, if, at the end of the sixth year, or by Dec. 31, 2013, Qwest offers cable services to an additional 30% or more of the homes in Portland.</p>
Service Area	<p>East Portland (Section 4) Portland area located east of the Willamette River, and in the Linnton area west of the Willamette River.</p> <p>West Portland (Section 4) Portland area located west of the Willamette River.</p>	<p>(Section 4) Within the corporate boundaries of the City of Portland.</p> <p>(Section 3.47 & 4.2) Within eighteen months from the Franchise effective date, Qwest will notify the City of the date it plans to begin offering cable services to subscribers in Portland.</p> <p>(Section 4.3) Redlining Prohibited. Qwest shall not deny Cable Services to any group of subscribers or potential residential subscribers based upon the income level of residents of the local area in which such group resides, nor shall Qwest base decisions about construction or maintenance of its cable system or facilities based upon the income level of residents of the local area in which such group resides.</p>
Franchise Fee	<p>5% of Gross Revenues (East Portland: Section 14; West Portland: Section 12)</p>	<p>5% of Gross Revenues (Section 13)</p>

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<p>Standard Installations</p>	<p>Comcast must offer cable services to all residences in the City of Portland, under standard installation and line extension policies outlined below. Comcast shall not arbitrarily refuse to provide services to any person within the City.</p> <p>East Portland (Section 3.58 & Section 10) Standard installations apply to all subscribers who have less than a 170-foot installation from the street and have at least 20 homes per cable plant mile.</p> <p>West Portland (Section 8) Standard installations apply to all subscribers who have less than a 200-foot installation from the street.</p> <p>For those that don't meet the standard installation criteria, a cost-sharing formula for an installation is available.</p>	<p>(Section 10) Qwest shall provide cable service, through a standard installation, to all subscribers within 4,000 feet from an Activated Remote Terminal ("RT Service Radius") in Portland. Qwest shall not arbitrarily refuse to provide services to any person within an activated RT Service Radius within the City. Qwest may activate Remote Terminals, and therefore offer service, at its own discretion.</p>
<p>Customer Service</p>	<p>(East Portland: Section 13; West Portland: Section 11) Comcast is required to meet customer service standards as required in Portland City Code Chapter 3.115. The City may update the Code at any time as necessary.</p>	<p>(Section 12) Qwest is required to meet the customer service standards as required in Portland City Code Chapter 3.115. The City may update the Code at any time as necessary.</p>
<p>PEG Access</p>	<p>(East Portland: Section 7; West Portland: Section 7) <u>Channel Capacity</u>: 8 current channels; additional digital capacity available of up to 10% of system capacity or 36 channels, whichever is less. Activation of the digital capacity based on demonstrated community needs.</p> <p><u>Live Programming/Video Transport</u>: Ability to simultaneously originate programming from multiple sites; includes any site with an I-Net connection (libraries, schools, government buildings, non-profit organizations are potential live programming sites).</p>	<p>(Section 7) <u>Channel Capacity</u>: 8 channels initially activated, with a total of up to 36 digital channels available at the request of the City for PEG access use in order to meet a community need identified by a designated access provider. Current designated providers include Portland Community Media, Portland Community College and Portland Public Schools.</p> <p><u>Live Programming/Video Transport</u>: Ability to transport live programming over the Internet with up to sixteen (16) static Internet protocol (IP) addresses in order for PCM to administer PEG access programming applications, including, but not limited to, on-demand, streaming and live origination programming applications. Qwest to provide 30 Mbps</p>

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	<p><u>Technology Changes:</u> Comcast provides necessary technical assistance and capabilities in the event of changes in technology.</p> <p><i>The following requirements are contained in a letter of agreement between Comcast and the MHCRC:</i></p> <p><u>Programming Guide:</u> PEG access channels and Programming information will be included in any program guides provided to Cable Services Subscribers, including, but not limited to on-screen and print program guides.</p> <p><u>Video on Demand (VOD) Capabilities:</u> Includes up to 25 hours, at any given time, of access programming on the video-on-demand (“VOD”) platform to be accessible free of charge to subscribers on the same basis as commercially offered VOD content.</p>	<p>symmetrical Ethernet service, or equivalent, and Internet connectivity to PCM to facilitate this requirement. Capacity may be increased in the future based on need of access providers.</p> <p><u>Technology Changes:</u> Qwest provides necessary technical assistance and capabilities in the event of changes in technology.</p> <p><u>Programming Guide:</u> PEG access channels and programming information will be included in any program guides provided to subscribers, including, but not limited to on-screen, print and on-line program guides.</p> <p><u>Video on Demand (VOD) Capabilities:</u> Includes up to 25 hours, at any given time, of access programming on the video-on-demand (“VOD”) platform to be accessible free of charge to subscribers on the same basis as commercially offered VOD content.</p> <p>Note: Qwest will make the above PEG access benefits available in conjunction with, and at the same time as, it offers cable television service to subscribers in the City of Portland.</p>
<p>Institutional Network</p>	<p>(East Portland: Section 8; West Portland: Section 8A) Comcast constructed and operates the I-Net, based on capacity and connectivity direction from the MHCRC, with the I-Net funds available under Section 9 of the franchises (see below).</p>	<p>(Section 8) The MHCRC may use I-Net funds provided under Section 9 to support use by PEG Institutions of I-Net capacity, facilities, interconnects, services and resources not constructed, owned, controlled, operated or provided by Qwest. Qwest and the MHCRC may agree on I-Net infrastructure to be provided by Qwest, if needed, costs for which would be deducted from the I-Net funds under Section 9 (see below).</p>

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PEG Access & Institutional Capital Funding	(East Portland: Section 9 ; West Portland: Section 9) 3% of annual Gross Revenues, in addition to franchise fees, dedicated to funding capital costs for public, education and government use of the cable system and the I-Net. <ul style="list-style-type: none"> ▶ 1% to fund PCM's capital costs. ▶ 1% to fund capital grants through the Community Access Capital Grant program. ▶ 1% to fund I-Net infrastructure and some PEG Institutions' capital requirements for use of the I-Net. 	(Section 9) 3% of annual Gross Revenues, in addition to franchise fees, dedicated to funding capital costs for public, education and government use of the cable system and the I-Net. <ul style="list-style-type: none"> ▶ 1% to fund PCM's capital costs. ▶ 1% to fund capital grants through the Community Access Capital Grant program. ▶ 1% to fund PEG Institutions' capital requirements for use of the I-Net.
Interconnection	(East Portland: Section 10.6 ; West Portland: Section 8.6) Interconnection with all area cable systems to create an area-wide network, including sharing access programming among access providers throughout the Portland metro area. The I-Net is interconnected with Washington County's PCN network.	(Section 3.32 & 7.7) Upon request by the MHCRC based on an identified community need, Qwest will provide an activated interconnect for the carriage and routing of access programming signals to and from other franchised cable service providers, including cable service providers serving jurisdictions contiguous with the City of Portland.
Monthly Service and Installation to Schools	(East Portland: Section 10.4) Comcast provides without charge the Basic Service Tier and Cable Programming Service Tiers, and one standard installation to all schools in Portland.	(Section 10.4) Qwest will provide without charge the Basic Service Tier, an expanded programming service Tier and one standard outlet to any school located within an activated RT Service Radius.
Technical Performance	(East Portland: Section 12 ; West Portland: Section 10) Comcast must meet all FCC technical standards and testing programs and must maintain emergency alert and override systems.	(Section 11) Qwest must meet all FCC technical standards and testing programs and must maintain emergency alert and override systems.
Reporting	(East Portland: Section 20 ; West Portland: Section 18) Comcast must submit an annual compliance report and quarterly and year-end financial statements.	(Section 20) Qwest must submit an annual compliance report and quarterly and year-end financial statements.
Enforcement	(East Portland: Section 23 ; West Portland: Section 21) The City may impose financial penalties, terminate the franchise or reduce the franchise term for material violations of the franchise requirements.	(Section 23) The City may impose financial penalties, terminate the franchise or reduce the franchise term for material violations of the franchise requirements.