



Comcast Cable
9605 SW Nimbus Avenue
Beaverton, OR 97008

Multnomah County and Cities of Fairview, Gresham, Troutdale and Wood Village
c/o Office for Community Technology
City of Portland
1120 SW 5th Ave, Room 1305
Portland, OR 97204

Re: PEG Access Letter Agreement

Dear Multnomah County, Cities of Fairview, Gresham, Troutdale and Wood Village:

The purpose of this letter agreement is to set forth commitments between Comcast of Illinois/Ohio/Oregon, LLC, who is qualified to do business in Oregon, (hereinafter, "Comcast") and Multnomah County and the cities of Fairview, Gresham, Troutdale and Wood Village (hereinafter collectively called "Jurisdictions") that are in addition to the Franchise Agreement to be adopted by Ordinance or Resolution (hereinafter, "the Franchise"). These items have been negotiated in good faith and agreed to as part of the informal franchise renewal process pursuant to 47 U.S.C. 546(h), and specifically relate to unique community needs that exist in the Jurisdictions. This letter agreement shall become effective upon approval of the Franchise by the Jurisdictions' City Council or County Board. Unless otherwise indicated, terms, phrases and their derivations in this letter agreement shall have the same meanings as in the Franchise.

A. Access Program Listings in Subscriber Guides.

- (1) For purposes of this letter, "Electronic Program Guide" or "EPG" means the program guide, navigation system and search functions accessible on Comcast's digital Cable Services through the Subscriber set-top unit and remote control, or their successor technology.
- (2) Comcast shall include the Access Channels and Programming information in all EPG menus and analog program guides and online program guides available to Subscribers. Access Channels and Programming shall be listed in a substantially similar manner and placement as the Broadcast Channels, including individual program descriptions, in a non-discriminatory manner.
- (3) Comcast shall include Access Channel listings in any printed programming guide provided to Subscribers, which includes channel listings of the Broadcast channels.
- (4) The Designated Access Providers shall be responsible for providing the Access Channel and Programming information through an RSS feed or equivalent format and within the appropriate timeframe for insertion into program guides.

(5) Comcast shall bear all Capital, implementation and operating costs to include the Access Channels and Programming information into all program guides available to Subscribers.

(6) The parties agree to continue discussions toward a goal of permitting Designated Access Providers to engage with and pay third party guide providers directly.

B. Video on Demand.

(1) Comcast shall include Access Programming on its video-on-demand ("VOD") platform. Comcast shall provide the Designated Access Providers with the VOD capacity on Comcast's server to include a minimum of thirty (31) hours of Access Programming on Comcast's VOD at any given time. The Jurisdictions shall coordinate use of such VOD capacity among the Designated Access Providers.

(2) Comcast agrees to work in good faith with the Designated Access Providers to establish a process agreeable to the Designated Access Providers for placing Access Programming on Comcast's VOD, utilizing a system that enables online content uploading to an FTP site or equivalent technology. Such process will also include, but not be limited to, addressing programming technical formatting, submitting program description to the EPG, and identifying potentially offensive programming for disclaimers. Designated Access Providers are responsible for selecting the Access Programming and providing it to Comcast in an MPEG2 or other appropriate format compatible with Comcast's equipment and system.

(3) Any Access Programming placed on VOD shall be accessible by Subscribers free of charge, provided that they subscribe to the appropriate level of cable service in which access to Comcast's VOD platform is included.

(4) The Parties recognize that VOD platforms for distribution of programming may change over time. Future development may allow for the Designated Access Providers and Comcast to agree on a mutually acceptable alternative to include Access Programming on Comcast's VOD platform and, as a result, increasing the amount of Access Programming available to Subscribers. To that end, Comcast agrees to engage in good faith efforts to discuss alternatives to including Access Programming on any Comcast VOD platform.

C. PEG Channel Placement.

(1) For purposes of Sections 5.3(C) and (D) of the Franchise, Access Channels under each of these Franchise sections shall be considered within "reasonable proximity" of one another if all the Access Channels are contained within a span of activated channels no greater than twenty (20) in Comcast's channel lineup for Basic Service.

(2) Access Channel assignments shall be deemed within reasonable proximity of any Broadcast Channel if no Access Channel assignment is more than thirty (30) activated

channels from any Broadcast Channel, subject however to retransmission agreements with broadcasters or must carry obligations. Subject to this Section C, this section does not otherwise limit Grantee's placement of PEG Channels.

The terms and conditions of this letter agreement are binding upon the Jurisdictions and Comcast and their successors and assigns under the Franchise. A violation of these terms of this agreement by Comcast may be considered by the Jurisdictions as if it were a violation of the Franchise, and subject to the remedies and enforcement provisions under Section 19 of the renewed Franchise. The parties agree that fulfillment of the obligations set forth in this letter is also necessary and part of the consideration to secure the renewed Franchise.

Acknowledged and agreed to this ___ day of _____, 2011.

Comcast of Illinois/Ohio/Oregon, LLC

By: [Signature]
Its: [Signature]
Date: 11/12/11

Multnomah County

By: _____
Its: _____
Date: _____

City of Fairview

By: _____
Its: _____
Date: _____

City of Gresham

By: _____
Its: _____
Date: _____

City of Troutdale

By: _____

Its: _____

Date: _____

City of Wood Village

By: _____

Its: _____

Date: _____