Mt. Hood Cable Regulatory Commission

Serving Multnomah County and the Cities of Fairview, Gresham, Portland, Troutdale & Wood Village

MEETING AGENDA
June 15, 2026
6:30 p.m.
R1. Updated Resolution

In-Person: Open Signal, 2766 NE Martin Luther King Jr. Blvd, Portland OR 97212
- Or -
Virtually: Join Zoom Meeting
https://us06web.zoom.us/j/81968025359?pwd=LbG69m3BPQhs7hdpbTeTylDUU8PqaY.1

Meeting ID: 819 6802 5359
Passcode: 872808

One tap mobile
+16694449171,,81968025359# US
+16699006833,,81968025359# US (San Jose)

- Roll Call
- Agenda Review
- Disclosures
- Public Comment (non-agenda items)
- Community Media Center Updates
  - MetroEast
  - Open Signal
- Franchisee Activity Report
  - Comcast

***CONSENT AGENDA – NO DISCUSSION**

All items listed below may be enacted by one motion and approved as consent agenda items. Any item may be removed from the consent agenda and considered separately if a member of the Commission so requests.

C1. May 18, 2026 Meeting Minutes

REGULAR AGENDA

*R1. Resolution: Commission transfers Community Tech grantee obligations to City of Portland

Staff Activity

- Consumer Protection Report

- Committee Reports
  - Finance Committee
  - Equity Committee
  - Policy Committee
  - Open Signal Board Appointee
  - MetroEast Board Appointee

- New Business; Commissioner Open Comment

- Meeting Schedule:
  - n/a

- Public Comment

- Adjourn

*Denotes possible action item

Please notify the MHCRC no less than five (5) business days prior to our event for ADA accommodations at 503-823-5385, by the City of Portland's TTY at 503-823-6868, or by the Oregon Relay Service at 1-800-735-2900.

CONSENT AGENDA – NO DISCUSSION

All items listed on the consent agenda may be enacted by one motion and approved as consent agenda items. Any item may be removed from the consent agenda and considered separately if a member of the Commission so requests.

MT. HOOD CABLE REGULATORY COMMISSION
Hybrid – Zoom and MetroEast
May 18, 2026 REGULAR Meeting Minutes – **DRAFT**

SUMMARY MINUTES

Call to Order 6:35 PM

Chair DeGraw calls the meeting to order and hands the meeting over to Vice Chair Harden. Vice Chair Harden highlights Gresham Representative Sue Piazza is present virtually.

Roll Call:

Present: Vice Chair Harden; Commissioner Butt; Commissioner Dennerline; Commissioner Goodlow; Commissioner Thomas; Commissioner Underdahl; Commissioner Wagner

Absent (*excused*): Chair DeGraw

Staff: Eric Engstrom, Director of Bureau of Planning and Sustainability, Seema Gadh Kumar, Chief of Community Technology; Andrew Speer, Franchise Utility Program Manager; Rana DeBey, MHCRC Community Grants Manager; Laura Dyer, MHCRC Compliance Analyst; Douglas Imaralu, MHCRC Financial Analyst; Kevin Block, Policy Coordinator; Kathleen Lefebvre, MHCRC Administrative Specialist

- Agenda Review: Vice Chair Harden reviews the agenda.

- Disclosures: none.

- Public Comment (non-agenda items): No public comment on non-agenda items.

- Community Media Center Updates
    - Open Signal – Courtney Rae, Director of Growth, shares an update on revenue diversification which includes sliding scale class fees which is projected to provide modest revenue. Courtney shares that Open Signal has expanded their educational programming by creating clearer distinctions between introductory learning opportunities and advanced production certification pathways, offering a growing catalog of introductory classes that are open to the public. Courtney shares some examples of class offerings, including “Basics of Editing with iMovie”, and “Podcasting Basic”, among many other exciting options. Courtney shares that beginning in June Open Signal will host community markets in their parking lot which support local Black and Indigenous farmers, makers, and food entrepreneurs. Courtney highlights many partnerships, including a collaboration with the youth organization CANS, a spray-paint-based art program, to create a mural for our Martin Luther King Jr. Boulevard-facing exterior wall.

- MetroEast – Seth Ring, co-Executive Director of Education and Volunteers at MetroEast, shares an update that MetroEast recently finished a computer class in partnership with Free Geek and El Programa Hispanico Católico. Seth shares that MetroEast is starting a disability justice cohort, partnering with It Takes a Village NW, LifeSource, and working with John Griffiths, a KBOO producer, to create a vodcast. Seth also shares MetroEast is engaged in project partnership with WonderFolk, a past MHCRC grant recipient.

  John Lugton, co-Executive Director of Production at MetroEast, shares MetroEast has collaborated with League of Women Voters and local forums, broadcasting a total of 5 forums and about 30 individual interviews. John also shares recent successful events at Mt. Hood Community College and East County Library. MetroEast broadcasted Multnomah County's State of the County address. David Elkin-Bram, Director of Information Technology at MetroEast, shares that MetroEast's HVAC upgrade, server room, and bathroom upgrades are well under way.

- Franchisee Activity Report:
  Comcast –Tim Goodman is not present.

***CONSENT AGENDA – NO DISCUSSION**

All items listed below may be enacted by one motion and approved as consent agenda items. Any item may be removed from the consent agenda and considered separately if a member of the Commission so requests.

C1. March 16, 2026 Regular Meeting Minutes

MOTION: Commissioner Thomas moved to approve the consent agenda. Commissioner Underdahl seconded.
VOTE: 7-0 passed

REGULAR AGENDA

***R1.** 2026 Community Technology Grants

Vice Chair Harden introduces R1 and invites Rana DeBey, MHCRC Grants Manager, to present. DeBey notes that the 8 applications before the Commission tonight are part of the 17 applications that the Commission selected during the January meeting to invite to apply for funding. DeBey notes that Staff is recommending that the Commission approve the Community Technology grant agreements included in the packet materials, with a total amount for all 8 applicants as $442,001.00. DeBey notes that these are the final grant applications up for approval for the year.

DeBey outlined the following grant applicants and their requested amount:

- African Youth and Community Organization (AYCO) $51,393
- Hollywood Senior Center dba Community for Positive Aging $15,430
- ELSO Inc. $50,000

- Hacienda CDC $31,965
- KairosPDX $38,373
- Outside the Frame $44,315
- Portland Community College $104,144
- Portland State University $106,381
    - **Total Amount: $442,001**

Discussion: Vice Chair Harden invites discussion on how to proceed with voting. Consensus is to vote on each grant individually. Vice Chair Harden highlights that his employer, Gresham Senior Center, engages with the Hollywood Senior Center frequently and would like to abstain from voting on that grant. Commissioner Butt highlights that his employer, Portland State University, is a grant applicant and he will abstain from voting on that grant application.

MOTION: Commissioner Dennerline moved to approve African Youth and Community Organization (AYCO) grant for $51,393. Commissioner Thomas seconded. 7-0 **passed.**

MOTION: Commissioner Thomas moved to approve Hollywood Senior Center dba Community for Positive Aging grant for $15,430. Commissioner Underdahl seconded. 6-yes 0-no 1-abstain (Harden) **passed.**

MOTION: Commissioner Wagner moved to approve ELSO Inc. grant for $50,000. Commissioner Butt seconded. 7-0 **passed.**

MOTION: Commissioner Dennerline moved to approve Hacienda CDC grant for $31,965. Commissioner Underdahl seconded. 7-0 **passed.**

MOTION: Commissioner Wagner moved to approve KairosPDX grant for $38,373. Commissioner Underdahl seconded. 7-0 **passed.**

MOTION: Commissioner Thomas moved to approve Outside the Frame grant for $44,315. Commissioner Underdahl seconded. 7-0 **passed.**

MOTION: Commissioner Dennerline moved to approve Portland Community College grant for $104,144. Commissioner Underdahl seconded. 7-0 **passed.**

MOTION: Commissioner Thomas moved to approve Portland State University grant for $106,381. Commissioner Underdahl seconded. 6-yes 0-no 1-abstain (Butt) **passed.**

Commissioner Thomas inquires if any of the contingent grant applicants can move forward. DeBey confirms that the Commission's total giving for FY25-26 is $977,943 and therefore this concludes the cycle based on the total giving. DeBey notes this FY25-26 total giving amount includes an off-cycle grant approved in September 2025, plus tonight's grants, plus the grants approved at the March Regular Meeting.

Staff Activity

- Dissolution Planning Update – Andrew Speer shares that Staff have completed the administrative process to amend the Portland Comcast franchise agreement to remove any references to MHCRC. Additionally, Andrew sent to all east county jurisdictional city managers a similar version of the franchise agreement that they will need to oversee updating through their respective governmental body. Andrew sent all versions to Tim Goodman, as well.

  Speer notes that Staff are working with MHCRC legal counsel to draft a resolution that will be up for Commission approval at the June Regular meeting, the resolution will transfer obligations related to all active community technology grant agreements still in effect from MHCRC to City of Portland. As part of the Resolution, there will be a letter that each grantee signs acknowledging the transfer of Grantor from MHCRC to City of Portland.

  Speer notes that after June 30, 2026 all Commissioner @mhcrc.org emails will no longer be active. This action will deactivate any documents stored on the Commissioner's drive associated with their respective emails. Kathleen will send out information in the coming weeks.

- Post-MHCRC IGA status – Andrew Speer notes that a draft version of the post-MHCRC IGA is being reviewed by jurisdiction and there is engagement on questions and edits. Speer notes that the post-MHCRC IGA will be distributed to Commissioners once fully signed and executed.

- Consumer Protection Report – Laura Dyer shares the Consumer Protection report; details are included in the packet materials. Dyer details how the data are reported, working with 311 and our partners at Comcast. Laura flags that there is a written report of compliance items in the packet and emphasizes that all jurisdictions should note this information.

Committee Reports

- Finance Committee – none.
- Equity Committee – none.
- Policy Committee – none.
- Open Signal Board Appointee – Commissioner Butt was on paternity leave and could not attend.
- MetroEast Board Appointee – Commissioner Dennerline noted that there were work sessions and not actual meetings.

New Business/Open Comment – none.

Meeting Schedule

- MHCRC Regular Meeting – Monday, June 15, 6:30pm, Open Signal/Hybrid

Public Comment – No public comment on agenda items.
***Denotes a voting item**

Adjourned: 7:06 pm
Respectfully submitted,
Kathleen Lefebvre

REGULAR AGENDA

COVER SHEET – AGENDA ITEM *R1.

For Commission Meeting: June 15, 2026

"*R1. Commission transfers Community Tech grantee obligations to City of Portland"

Recommendation
Approve Resolution 2026-01 as presented

Background

- The MHCRC is scheduled for dissolution on June 30, 2026, following withdrawal by all member jurisdictions.
- Primary remaining obligations are the Community Technology Grants.
- No post-MHCRC intergovernmental agreement exists yet to manage these obligations.
- The City of Portland is willing to assume administration and management of the Community Technology Grants as per the provisions set forth in this Resolution.
- The MHCRC directs City of Portland staff to take administrative action to fulfill the requirements of this Resolution and to wind up the Commission's affairs by September 30, 2026, pursuant to the MHCRC IGA.

Attachments: MHCRC Resolution 2026-01, Exhibit A, Exhibit B, Attachment A

Prepared By: Seema Gadh Kumar
June 10, 2026

Before the
Mt. Hood Cable Regulatory Commission
1810 SW 5th Ave.
Portland, OR 97201

Recommend MHCRC Jurisdictions) Resolution No. 2026-01
To Dissolve Intergovernmental Agreement) Adopted by the Commission

Section 1. Recitals

1. On October 13, 2025, the Commission adopted resolution No. 2025-01 which recommended the member jurisdictions dissolve the Commission and requested all jurisdictions send written notification of their withdrawal pursuant to Section 13 of the intergovernmental agreement creating the Commission ("MHCRC IGA").
2. That resolution recommended that the jurisdictions develop agreements necessary to ensure the performance of the Commission's outstanding obligations, including funding and management of existing Community Technology Grants ("Community Grants").
3. On January 30, 2026 the Commission received the final withdrawal letter effectively dissolving the Commission on June 30, 2026.
4. Section 12 of the MHCRC IGA requires the Commission, upon dissolution, to pay all outstanding obligations and then distribute all remaining assets of the Commission among the jurisdictions in proportion to the most recent budget cost allocation percentage of the respective Jurisdictions.
5. Section 13 of the MHCRC IGA provides that the Commission may continue to exist after the dissolution for up to three months to wind up its affairs but for no other purpose.
6. As of September 30, 2026, the Commission will no longer be able to take action to wind up any outstanding obligations.
7. The Commission's outstanding obligations include (i) Community Grants agreements, which include ongoing funding obligations in addition to monitoring compliance with grant terms and conditions through December 31, 2029 or when all Community Grants have expired, whichever occurs first; and (ii) a grant agreement related to PEG capital funding for Portland Community Media, d/b/a Open Signal, including monitoring compliance, through June 30, 2028 ("Open Signal Capital Grant").
8. The jurisdictions have discussed resolving the Commission's outstanding obligations through an intergovernmental agreement designating the City of Portland as the agency to administer the Community Grants, but as of June 10,

2026, the jurisdictions do not have a post-MHCRC IGA to address the Commission's outstanding obligations related to Community Grants.

9. The City of Portland is willing to accept the transfer of obligations related to all active Community Grants in effect as of the date of this Resolution and approved grant agreements between the date of this Resolution and June 30, 2026, provided that the Commission ensures Portland will receive, either from the Commission or through a post-MHCRC IGA with the other jurisdictions, the funding required to make all future Community Grant payments, to compensate Portland for the administration and enforcement of the agreements, and to protect Portland in the event of liability arising from the Community Grants. A sample transfer consent form to be executed by Community Grant grantees is attached as Exhibit A. The acceptance of transfer to be executed by Portland is attached as Exhibit B.
10. Portland, by way of an amended Open Signal Capital Grant agreement, will assume compliance obligations with Open Signal as of June 30, 2026.

Now, therefore, the Commission resolves:

Section 2.

1. The recitals above are fully incorporated herein.
2. The Commission directs MHCRC staff to issue all grant transfer consent forms to current Community Grant grantees and to take any administrative action to ensure the transfers to the City of Portland are completed as of June 30, 2026.
3. The Commission directs the City of Portland to utilize MHCRC Fund 855 from which to draw on the allocations set forth in this Resolution. MHCRC Fund 855 is the designated City of Portland fund used to manage the operating and capital budgets of the MHCRC, including the Community Grants.
4. The Commission allocates $50,000 to the City of Portland for the period of June 30, 2026 to September 30, 2026 for the purpose of:
    a. Administering all current Community Grants grant agreement; and
    b. Ensuring PEG compliance by those grantees.
5. The Commission further allocates to the City of Portland the requisite funds, as determined by MHCRC staff, owed to the Community Grant grantees per the terms of their grant agreements from July 1, 2026 through the end of the terms of all agreements, which amounts shall be paid to the City of Portland no later than July 1, 2026.
6. The Commission allocates $100,000 to the City of Portland to be specifically dedicated to legal defense costs and any liability should Portland have any legal

costs or obligations related to the funding or administration of the Community Grants or the other obligations under this Resolution.

7. On September 1, 2026, if the jurisdictions have not executed a post-MHCRC IGA with all six member jurisdictions that fully addresses Community Grant payments, monitoring and compliance and PEG compliance, then the Commission allocates $420,000 to the City of Portland to fund, administer and enforce the Community Grants through the expiration of the term of all Community Grants. If the jurisdictions have executed such a post-MHCRC IGA by September 1, 2026, then the Commission directs MHCRC staff to allocate funding as set forth in that post-MHCRC IGA.
8. The Commission directs MHCRC staff to take administrative action to fulfill the requirements of this Resolution and to wind up the Commission's affairs by September 30, 2026, pursuant to the MHCRC IGA. The City of Portland will return the legal defense fund upon either of the following events: (1) a post-MHCRC IGA is reached between all six jurisdictions as described in Section 2.6; or (2) the expiration of the term of all Community Grants agreements. The City of Portland will return the $100,000, or remaining balance, to the six member jurisdictions in proportion to the most recent budget cost allocation percentage of the respective jurisdictions.
9. The Commission authorizes and directs the Commission Chair to execute the Grant Transfer agreements and the Acceptance of Transfer Agreement with the City of Portland.

ADOPTED BY THE COMMISSION on XX, 2026.

_____

Julia DeGraw, Chair

Reviewed by:

_____

Mark Wolf, LGLG, P.C.

Exhibit A
Consent to Transfer Agreement

This Consent to Transfer Agreement ("Agreement") is entered into as of July 1, 2026 by and among _____ ("Grantee"), the Mt. Hood Cable Regulatory Commission ("MHCRC"), and the City of Portland, a municipal corporation of the State of Oregon ("Portland"). Grantee, MHCRC, and Portland may each be referred to as a "Party" and collectively as the "Parties."

Recitals

A. MHCRC has historically administered community technology grant agreements and related public, educational, and governmental access funding programs for the benefit of participating jurisdictions, including Portland.

B. Grantee and MHCRC are parties to a grant agreement identified as _____ (the "Grant Agreement").

C. MHCRC is dissolving as of June 30, 2026 and will no longer be able to administer grants.

D. The Parties desire to transfer administration, oversight, and certain rights and obligations under the Grant Agreement from MHCRC to Portland.

E. The Parties intend that the transfer preserve continuity of grant performance, reporting, compliance, payment processing, recordkeeping, and all other obligations necessary to complete the project or activities funded under the Grant Agreement.

Agreement

1. Consent to Transfer

MHCRC consents to the transfer to Portland of MHCRC's administrative role, rights, duties, responsibilities, and obligations under the Grant Agreement arising on or after the Transfer Date. Therefore, Portland will now be a party to the said agreement and the MHCRC will no longer be a party. Grantee consents to Portland assuming such role and agrees to recognize Portland as the grant administrator for all purposes under the Grant Agreement from and after the Transfer Date.

2. Transfer Date

The transfer shall be effective as of June 30, 2026 ("Transfer Date").

3. Scope of Transferred Rights and Obligations

From and after the Transfer Date, Portland shall administer the Grant Agreement, including review of deliverables, receipt and evaluation of reports, payment processing, compliance monitoring, approvals, notices, amendment administration, and closeout activities. Hence, Portland is taking the place of the MHCRC as a party to the agreement.

4. No Release of Grantee Obligations

Grantee remains responsible for full performance of all duties, covenants, certifications, reporting requirements, use restrictions, expenditure requirements, record retention duties, audit obligations, indemnity obligations, and compliance requirements under the Grant Agreement. This Agreement does not waive any default, noncompliance, repayment obligation, or other remedy existing before the Transfer Date.

5. Records and Transition Cooperation

MHCRC shall provide Portland with available grant files, payment records, reports, amendments, correspondence, compliance materials, and other records reasonably necessary for Portland to administer the Grant Agreement. Grantee shall cooperate with MHCRC and Portland to facilitate an orderly transition, including by providing updated contact information, pending deliverables, budget status, project status, and any outstanding compliance items upon request.

6. Payments and Remaining Funds

Any payments due or to become due under the Grant Agreement after the Transfer Date shall be administered by Portland, subject to the Grant Agreement, applicable law, budget authority, appropriations, and availability of eligible grant funds.

7. Governing Law and Venue

This Agreement shall be governed by the laws of the State of Oregon, without regard to conflict-of-law principles. Venue for any action arising out of this Agreement shall be in the state or federal courts located in Multnomah County, Oregon, as applicable.

8. Counterparts and Electronic Signatures

This Agreement may be executed in counterparts, each of which is deemed an original and all of which together constitute one instrument. Signatures transmitted electronically shall be effective as originals to the fullest extent permitted by law.

Signatures

GRANTEE
By: _____
Name: _____
Title: _____
Date: _____

MT. HOOD CABLE REGULATORY COMMISSION
By: _____
Name: _____
Title: _____
Date: _____

CITY OF PORTLAND
By: _____
Name: _____
Title: _____
Date: _____

Exhibit B
Acceptance of Transfer Agreement

This Acceptance of Transfer Agreement ("Agreement") is entered into as of July 1, 2026, by and between the Mt. Hood Cable Regulatory Commission ("MHCRC") and the City of Portland, a municipal corporation of the State of Oregon ("Portland"). MHCRC and Portland may each be referred to as a "Party" and collectively as the "Parties."

RECITALS

A. MHCRC has historically administered community technology grant agreements and related public, educational, and governmental access funding programs for the benefit of participating jurisdictions, including Portland.

B. MHCRC is party to existing community technology grant agreements with a variety of grantees as set forth in Attachment A (the "Grant Agreements").

C. MHCRC is dissolving as of June 30, 2026, and will no longer be able to be party to the Grant Agreements.

D. To avoid any disruption in the grants and to continue to support the grantees, the Parties desire to transfer the Grant Agreements from MHCRC to Portland.

AGREEMENT

1. Acceptance of Transfer

Portland agrees to accept the transfer from MHCRC of the Grant Agreements, provided that the following events occur:

(a) MHCRC provides to Portland requisite funding to pay all amounts owed to all grantees through the term of all Grant Agreements.
(b) Grant Agreement grantees consent to the transfer in writing in a form acceptable to Portland. If any grantee fails to provide written consent, the grantee's Grant Agreement will not be transferred to Portland.
(c) MHCRC ensures that Portland will receive, either from MHCRC or through a post-MHCRC intergovernmental agreement with the other MHCRC jurisdictions, the funding required to compensate Portland for the administration and enforcement of the Grant Agreements.
(d) MHCRC provides Portland $100,000 to be specifically dedicated to legal defense costs and any liability should Portland have any legal costs or obligations related to the funding or administration of the Grant Agreements. Portland will return the legal defense fund upon either of the following events: (1) an intergovernmental agreement is reached between all six MHCRC jurisdictions that fully addresses Portland's obligations under the Grant Agreements, including appropriate indemnity for Portland; or (2) the expiration of the term of all Grant Agreements. The City of Portland will return the $100,000, or remaining balance, to the six MHCRC jurisdictions in proportion to the most recent MHCRC budget cost allocation percentage of the respective jurisdictions.

2. Intention

The Parties intend that MHCRC Resolution 2026-01, if adopted by the Commission, fulfills conditions (a), (c) and (d) of this Section.

3. Transfer Date

The transfer shall be effective as of June 30, 2026 ("Transfer Date").

4. Scope of Transferred Rights and Obligations

Subject to Section 1, from and after the Transfer Date, Portland shall be a party to all Grant Agreements and have all the rights, duties, responsibilities, and obligations of the MHCRC under the Grant Agreements. MHCRC shall no longer be a party to the Grant Agreements as of the Transfer Date, and shall have no rights, duties, responsibilities, or obligations under the Grant Agreements.

5. Records and Transition Cooperation

MHCRC shall provide Portland with available grant files, payment records, reports, amendments, correspondence, compliance materials, and other records reasonably necessary for Portland to administer the Grant Agreements.

6. Governing Law and Venue

This Agreement shall be governed by the laws of the State of Oregon, without regard to conflict-of-law principles. Venue for any action arising out of this Agreement shall be in the state or federal courts located in Multnomah County, Oregon, as applicable.

7. Counterparts and Electronic Signatures

This Agreement may be executed in counterparts, each of which is deemed an original and all of which together constitute one instrument. Signatures transmitted electronically shall be effective as originals to the fullest extent permitted by law.

SIGNATURES

MT. HOOD CABLE REGULATORY COMMISSION
By: _____
Name: _____
Title: _____
Date: _____

CITY OF PORTLAND
By: _____
Name: _____
Title: _____
Date: _____

APPROVAL BY CITY ATTORNEY, CITY OF PORTLAND

Name:

Title:

Date:

Signature:

EXHIBIT B ATTACHMENT A_ACTIVE MHCRC GRANTS AS OF JUNE 10, 2026

	ORG NAME	GRANT #	STATUS						
1	1 World Chorus	35002866	Underway	333 South State	229	Lake Osweg	Oregon	97034	
2	African Youth and Community Organization	35002717	Underway	1390 SE 122nd Avenue	Suite UE	Portland	Oregon	97233	
3	African Youth and Community Organization	35002893	Underway	1390 SE 122nd Avenue	Suite UE	Portland	Oregon	97233	
4	Alberta House	35002531	Underway	5131 NE 23RD AVE		Portland	Oregon	97217	
5	All Ages Music Portland, DBA Friends of Noise	35002868	Underway	4560 NE 75th Ave.		Portland	Oregon	97218	
6	Community for Positive Aging	35002894	Underway	1820 NE 40th Ave		Portland	Oregon	97213	
7	Curious Comedy Theater	35002867	Underway	5225 NE MLK BLVD		Portland	Oregon	97211	
8	CymaSpace	35002338	Underway	1732 SE Haig St.		Portland	Oregon	97202	
9	Desert Island Studios (fiscally sponsored by PAM CUT)	35002655	Underway	645 N Tillamook St.		Portland	Oregon	97227	
10	ELSO Inc.	35002895	Underway	2828 NE Alberta Street	#8453; Black Unite	Portland	Oregon	97211	
11	Ethos Music Center	35002697	Underway	2 N. Killingsworth St.		Portland	Oregon	97217	
12	Friends of Saturday Academy	35002724	Underway	5000 N Willamette Blvd		Portland	Oregon	97203	
13	Gresham-Barlow School District	35002699	Underway	1331 NW Eastman Pkway		Gresham	Oregon	97030	
14	Hacienda Community Development Corporation	35002896	Underway	6700 NE Killingsworth St.		Portland	Oregon	97218	
15	Imagine Black Futures	35002550	Underway	9450 SW Gemini Dr	PMB 26684	Beaverton	Oregon	97008-7105	
16	Immutable Studio (RBB)	35002482	Underway	5714 N Williams Ave		Portland	Oregon	97217	
17	Indigenous Creative Stage Workers Alliance	35002547	Underway	5441 S. Macadam Ave. Ste.	8171	Portland	Oregon	97239	
18	JUNTOSpdx (RBB)	35002723	Underway	2000 NE 42nd Ave	#1039	Portland	Oregon	97213	
19	Lion Speaks	35002869	Underway	3215 N.E. Broadway St.	#280	Portland	Oregon	97232	
20	Loco por la Aventura	35002878	Underway	2382 SE Palmquist Road		Gresham	Oregon	97080	
21	North Star Civic Foundation	35002692	Underway	733 SW Oak St.	Suite 200	Portland	Oregon	97205	
22	Northwest Alliance for Alternative Media and Education (Keys, Beats, Bar	35002546	Underway	P.O. 42671		Portland	Oregon	97242	
23	Northwest Alliance for Alternative Media and Education (Voices of Wisdo	35002484	Underway	P.O. 42671		Portland	Oregon	97242	
24	Oregon Rohingya Myanmar Muslim Society	35002870	Underway	2410 SE 121st Ave	Suite #208	Portland	Oregon	97216	
25	Outside the Frame	35002897	Underway	4322 SE 28th Pl		Portland	Oregon	97202	
26	Peer Tribe Foundation	35002716	Underway	8911 SE Stark St		Portland	Oregon	97216	
27	PHAME	35002434	Underway	1631 NE Broadway #134		Portland	Oregon	97232	
28	Polliwog Props (RBB)	35002871	Underway	3905 N Mississippi		Portland	Oregon	97227	
29	Portland Art Museum	35002698	Underway	1219 SW Park Ave		Portland	Oregon	97205	
30	Portland Community College	35002544	Underway	P.O. BOX 19000		Portland	Oregon	97280	
31	Portland Community College	35002722	Underway	P.O. BOX 19000		Portland	Oregon	97280	
32	Portland Community College	35002761	Underway	P.O. BOX 19000		Portland	Oregon	97280	
33	Portland Community College	35002898	Underway	P.O. BOX 19000		Portland	Oregon	97280	
34	Portland State University	35002899	Underway	1825 SW Broadway		Portland	Oregon	97201	
35	Portland State University	35002706	Underway	1825 SW Broadway		Portland	Oregon	97201	
36	Project LEDO	35002719	Underway	610 SW Alder St Suite#200		Portland	Oregon	97205	
37	Self Enhancement, Inc.	35002721	Underway	3920 N. Kerby Avenue		Portland	Oregon	97227	
38	Slavic Community Center of NW	35002720	Underway	17229 SE Divsion St		Portland	Oregon	97236	
39	Southwest Somali Community	35002522	Underway	11717 NE Glisan St		Portland	Oregon	97220	
40	Stomping Grounds Arthouse	35002707	Underway	1038 SE 30th. Ave	Apt A	Portland	Oregon	97214	
41	The North Northeast Business Association DBA Soul District Business Asso	35002520	Underway	6607 NE MLK Jr Blvd		Portland	Oregon	97211	
42	Thru and Thru	35002874	Underway	555 SE MLK jr Blvd	Unit 105	Portland	Oregon	97214	
43	Underscore Native News	35002575	Underway	1200 NW Naito Pkwy Ste.	490	Portland	Oregon	97209	

INFORMATION ONLY

Cable Complaints Summary

5/10/2026 6/8/2026

Tickets

1

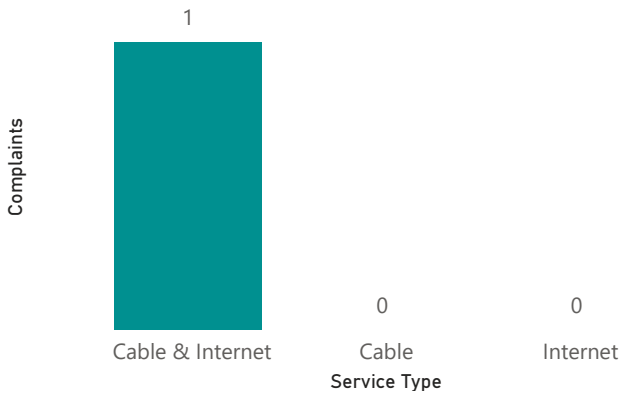
Avg Days to Solve

--

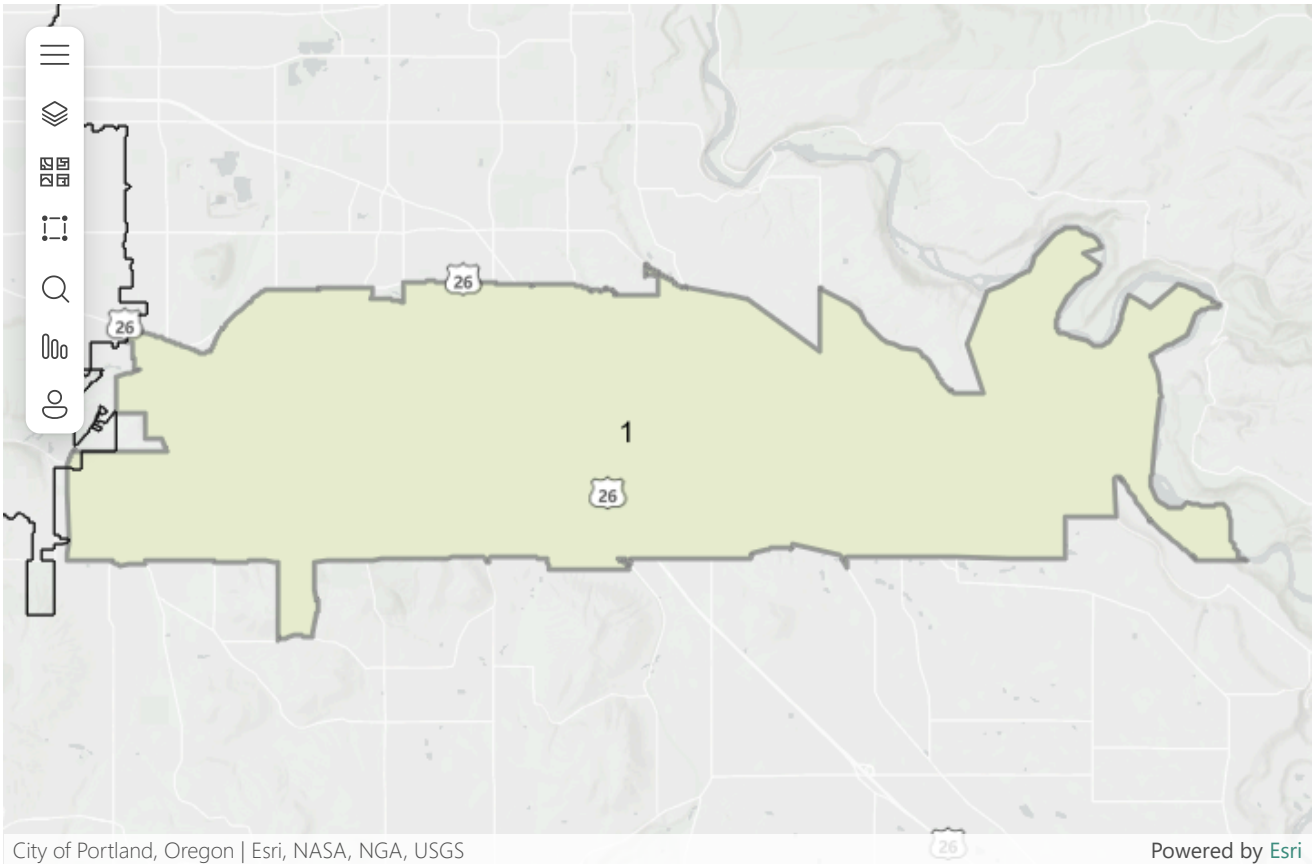
Complaints by Issue and Service

Issue Type	Count of Tickets
Billing/Cost	0
Installation/Repair	1
Other	0
Phones	0
Service Quality	0
Total	**1**

Count of Tickets by Service Type



Complaint Volume by Zip Code



June 15, 2026 Compliance Written Report

- *Staff are providing additional written updates due to the short-term longevity of the MHCRC and the forthcoming need for each member JDX to continue franchise compliance. Please note that each JDX will want to ensure it has requested receipt of all required reoccurring compliance items from Comcast directly starting July 1, 2026.*

Outstanding items:

- 2025 Annual Report – received new data sources confirmation for "Homes Passed" and "Cable System Mileage" elements within this report - RESOLVED.
- Q1 2025 Service Report - still awaiting finalized information for both outages/service interruptions and notices – IN FLIGHT

Final transition items:

- Recommend that each JDX ensure it has set up a method to receive all required reoccurring compliance items from Comcast (Service Reports, etc.) directly starting July 1, 2026.
- City of Portland 311 staff will refer customers outside of Portland to their local jurisdiction's City Hall/main line for Comcast service complaints.