

# Important Information Regarding Your Xfinity Services and Pricing

Clackamas County, Damascus, Fairview, Gresham, Happy Valley, Hayden Island, Maywood Park, Multnomah County, Portland, Troutdale, Wood Village, OR

Effective October 1, 2018

**We hope you are enjoying your Xfinity services.**

I am writing with some important information about your Xfinity service.

As homes and families rely more on technology, we're working to bring you better and more reliable services. We're improving our products, strengthening our network, and investing in technology. We're always working to provide the programming you value and enjoy, whether it's on TV or streaming on your smartphones, tablets, and laptops.

Unfortunately, programming fees—the fees networks and broadcast stations charge us to deliver programming—continue to rise. These are among our biggest expenses, along with the cost of always improving our products and services. Though we absorb many of these costs, some must still be passed through to customers.

We understand that price increases are never welcome. While some fees may be going up, we hope you see your services improving as well.

I know you have choices when it comes to service providers, and I appreciate that you chose us. From our products to our people, we're committed to delivering experiences you'll love.

Thank you for being an Xfinity customer.

Sincerely,

Rodrigo Lopez  
Regional Senior Vice President

**We're committed to improving your experience. Here's some of what we offer:**

- The fastest Internet speeds to the most homes in the country
- Increased Internet speeds 17 times in 17 years
- 90% of our customers can now get 1 Gigabit download speeds if they choose—no other major provider can say that
- The Emmy Award-winning X1 platform delivers the most user-friendly experience
- The X1 Voice Remote integrates with some of your favorite apps like Netflix and YouTube
- The new Xfinity xFi platform gives Internet customers unmatched speed, coverage, and control with their home Internet service
- 19 million Xfinity hotspots nationwide
- The Xfinity Stream app provides the most free shows and movies
- Xfinity On Demand offers 163,000+ shows and movies

More details on these price changes are enclosed. For additional information, go to [xfinity.com/pricechanges](http://xfinity.com/pricechanges).

If you are currently receiving services on a promotional basis, under a minimum term agreement associated with a specific rate, the prices for those specific services will not be affected during the applicable period. However, equipment charges, taxes and fees, including Broadcast TV Fee and Regional Sports Network Fee, are subject to change.

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<b>DOUBLE PLAY PACKAGES</b>	Current	New
<b>Internet Plus Basic</b>	\$75.95	\$78.95
<b>XFINITY LATINO DOUBLE PLAY PACKAGES</b>	Current	New
<b>Internet Plus Latino</b>	\$75.95	\$78.95
<b>BASIC SERVICES</b>	Current	New
<b>Damascus (West), East Portland</b>	\$15.70	\$16.00
<b>Damascus (East), East Clackamas County, East Multnomah County</b>	\$16.75	\$17.25
<b>Happy Valley, Maywood Park</b>	\$26.75	\$28.75
<b>Broadcast TV Fee</b>	\$8.00	\$10.00
<b>XFINITY TV SERVICES</b>	Current	New
<b>Service to Additional TV with TV Adapter</b>	\$5.99	\$6.99
<b>INTERNATIONAL SELECTIONS</b>	Current	New
<b>TFC</b>	\$14.99	\$11.99
<b>MISCELLANEOUS</b>	Current	New
<b>Regional Sports Fee</b>	\$6.50	\$6.65
<b>BUNDLED PACKAGES</b>	Current	New
<b>Internet Plus Instant TV</b>	\$75.95	\$78.95
<b>XFINITY Instant TV Additional Services</b>	Current	New
<b>Sports &amp; News</b>	\$23.50	\$27.00
<b>XFINITY Internet</b>	Current	New
<b>Internet/Voice Equipment Rental</b>	\$11.00	\$13.00